



Website Tutorial

A STEP-BY-STEP GUIDE TO THE WEBSITE



PREDICTIVE MAINTENANCE SERVICES, INC.

[LOGIN](#)



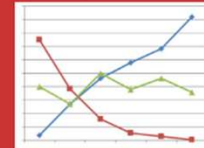
Predictive Maintenance Services, Inc is an ISO/IEC 17025
accredited laboratory

[Click here for our certificate and scope](#)



Suggested Test Packages

[Oil Analysis - Click Here](#)



[Fuel Analysis - Click Here](#)



[Test Methods - Click Here](#)



[Learning Center - Click Here](#)





PREDICTIVE MAINTENANCE SERVICES, INC.

LOGIN

Services

We Provide The Following Services:

Spectrometal Analysis

Used to determine type and quantity (in ppm) of wear, contaminants and additive metals in lubricants, fuels, coolants and greases.

Analytical Ferrography

Determines size, shape and origin of wear and contaminants. Can detect particles over 200 microns in size, wear modes and effects of additive depletion.

Copper Corrosion

Tests for corrosion to yellow metals (copper alloys such as brass or bronze etc.)

Direct Read Ferrography

A quantitative measurement of wear and contamination. Used in trending.

Viscosity

Measures resistance to flow of a lubricant at a given temperature. Can indicate improper oil, oil oxidation, contamination with another fluid or used as a spec test.

Glycol

Detects glycol (antifreeze). Glycol can corrode bearings, plug filters and deposits on wearing surfaces causing catastrophic failure.

Particle Count

Gives the quantity of particles in specific size ranges. Indicates cleanliness levels of a lube. Determines filter efficiency, used as a guideline for warranty evaluation and aids in establishing oil/filter change intervals.

FT-IR

Logging In

When you send in an oil analysis for the first time, you will receive a link with your username and password. Enter it in the following screen.

Log in

Username
PMS

Password
...

☐ Remember me?

Log in

[Forgot your password?](#)



Dashboard — Navigate from here.

[DASHBOARD](#) [CUSTOMER | LOCATION LIST](#) [MY UNITS ▾](#) [MY ACCOUNT ▾](#) [HELP ▾](#)

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Online Results —

Select Oil or Fuel Reports to access analysis.

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PREDICTIVE MAINTENANCE SERVICES, INC.

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Dover OH, 44622
[Privacy Policy](#)

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Oil Reports

Search

Only current reports will be shown until a search is executed. Reports are kept in the database for 5 years. If you require a longer time frame, please download a copy and keep it in a safe place.

Filter

- Select Customer -	Sample Number	Unit Number
Unit Make	Unit Model	Lube Type
Component Make	Component Model	Unit Type
Date Analyzed From	Date Analyzed To	Viscosity
Year		

☒ Save Search Results (15 minutes)

Search **Cancel**



Oil Reports

This page allows you to view the reports that have posted in the last two weeks.

Using the filter box at the top of the page allows you to search for particular features of units such as unit makes, models, lube type or viscosity grade.

Leaving everything blank and hitting “Search” will return all reports posted for the last five years for the account you are logged in as.

Selecting a customer and hitting search will return all reports for that customer.

Select the radio buttons and scroll to “View Selected” to view multiple reports. A pdf will download. To view one report, select “View” by that single report.

Each heading can be selected to sort.



Sample Tracking

Sample Tracking

If a customer submits a sample online, the barcode number, unit id and date the sample was submitted appears in this field. If the sample was not submitted online, only a unit id will appear as the information is entered into the system at the laboratory.

Sample Info Entered ?	Sample Received	Processing Sample	Awaiting Analyst Review	Analysis Complete
028917 CORVETTE ENGINE 7/10/2024 1420338	● 7/12/2024	●	●	●
025118 ABE ENGINE 4/18/2025 1500535	● 4/21/2025	●	●	●
0 PPM 8/15/2025 1538407	● 8/15/2025	●	●	●
012836 CORVETTE ENGINE 9/26/2025 1555286	● 9/30/2025	●	●	●
TOYOTA FORKLIFT 12/23/2025 1580622	● 12/23/2025	●	●	●
2022 COMPASS ENGINE 3/10/2026 1604848	● 3/11/2026	●	●	●

This screen shows the process of the sample through the laboratory.

Green indicates complete.

Red indicates incomplete.



Management Reports

How to create the five oil and four fuel reports.



Getting started

When you login you will see the dashboard. Select management reports right below the Online Results bar.

Online Results

Sample Tracking

Management Reports

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Getting started

Select either oil or fuel reports.

Oil

Fuel



Choose a location, date filter or enter a date range.

To review information about each management report, click the *More Info* tab under “Management Reports”

1

2

3

Management Reports

More Info

Location

- Select Locations -

Date Filter

- Date Filter -

30 Days

60 Days

90 Days

120 Days

Or Date Range

The more locations that you select, the longer the next page will take to load.

The logo for Predictive Maintenance Services Inc. is located in the bottom right corner. It is a circular emblem with a black border. Inside the circle, the text "PREDICTIVE MAINTENANCE SERVICES INC." is written in a circular path. In the center, there is a large "40" with "years" written in a script font below it. Above the "40" is the word "CELEBRATING". At the bottom of the circle, the years "1986 - 2026" are displayed.

Here you see the drop-down box with multiple locations and where you select the filter or enter the date range.

1 2 3

Management Reports

[More Info](#)

Location
- Select Locations -
p X
☐ Select All
☐ PMS3EX - COMPANY NAME
☐ PMSRMR - PREDICTIVE TEST...

Date Filter
▼

Or Date Range

The more locations that you select, the longer the next page will take to generate

[Next](#)

1 2 3

Management Reports

[More Info](#)

Location
- Select Locations -

Date Filter
▼
- Date Filter -
30 Days
60 Days
90 Days
120 Days

Or Date Range

The more locations that you select, the longer the next page will take to generate

[Next](#)

Next pick the type of report. (oil)

1

2

3

Management Reports

[More Info](#)

Choose Report

Select a Report

All Test Data in an Excel Spreadsheet for the Customer(s) Selected

Components Per Location

Samples Per Location

Samples Due

Severity Code

11

Dover OH, 44022



Next pick the type of report. (fuel)

1

2

3

Fuel Management Reports

[More Info](#)

Choose Report

All Test Data in an Excel Spreadsheet for the Customer(s) Selected

All Test Data in an Excel Spreadsheet for the Customer(s) Selected

Components Per Location

Samples Due

Severity Code



We've chosen the component by location report. Your report may take time to create depending on the criteria you select.

When the report is finished you may see a box appear at the top or bottom of your screen. Click the "open" when it appears.

1

2

3

Management Reports

More Info

Choose Report

Components Per Location

Back

Filter Options

If you do not check a selection in a dropdown, all options will be selected by default.

Unit Types	Unit Makes	Unit Models
Comp Makes	Comp Models	Lube Types

Generate File

Clear



Components per location report

This report allows you to download an Excel spreadsheet of your test results.

Results can be sorted by location if you have multiple sites or customers.

Results can also be sorted by unit type such as diesel engine, hydraulic, transmission, final drive.

Results can be sorted by make such as Cummins, Cat, Ford, International.

Results can be sorted by lubricant such as Shell, Mobil, Schaeffer, Valvoline.



Components per location (cont.)

This report is useful for making purchasing decisions or performance evaluations based on manufacturer, make, model.

Also, useful when comparing lubricant performance by supplier.

Evaluate maintenance quality and longevity by location. For example, if maintenance and operation at one location results in poor component life, corrective action can take place.



All test data report

This report allows you to download an excel spreadsheet that contains all test results in a selected date range.

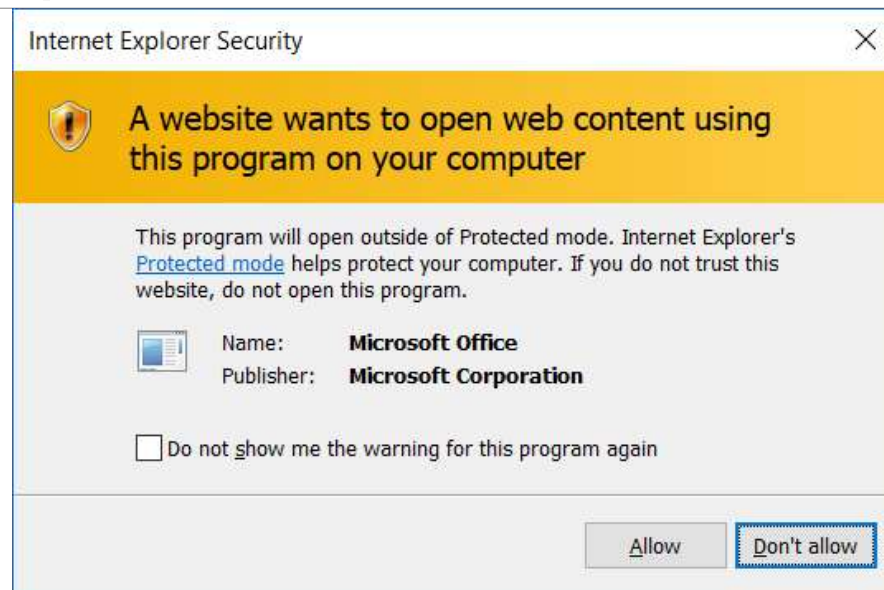
You can select multiple filters such as units associated with location(s).

Select by unit types such as diesel engine, hydraulic, transmission.

Select by severity code. For example, all critical test results.



You may get a security message. Click “allow”



You are provided with an excel spreadsheet that you can save or share.

CUSTNUM	Customer Name	SAMPNO	Unit ID	Unit Type	MAKE	MODEL	Component Make	Component Mode	Vis Grade	LUBTYPE	DT TAKEN	DT TESTED	HoursOnOi
1PMS	Predictive Maintenance Service	1046520	2014 F150 ENGINE-ZACH	GASOLINE ENGINE	FORD	F-150	4X4	NONE GIVEN	NONE GIVEN	NONE GIVEN	8/12/2020	8/25/2020	
1PMS	Predictive Maintenance Service	1002124	2017 ODYSSEY ENGINE	GASOLINE ENGINE	HONDA	ODYSSEY	NONE GIVEN	NONE GIVEN	5W20	HONDA	2/29/2020	3/2/2020	
1PMS	Predictive Maintenance Service	1090315	2017 ODYSSEY ENGINE	GASOLINE ENGINE	HONDA	ODYSSEY	NONE GIVEN	NONE GIVEN	5W20	HONDA	2/13/2021	2/15/2021	
1PMS	Predictive Maintenance Service	1002125	2017 ODYSSEY TRANS	TRANSMISSION	HONDA	ODYSSEY	NONE GIVEN	NONE GIVEN	ATF	NONE GIVEN	2/29/2020	3/2/2020	
1PMS	Predictive Maintenance Service	1305287	2019 FORD F150 RAPTOR	GASOLINE ENGINE	FORD	F-150 RAPTOR	NONE GIVEN	NONE GIVEN	5W30	SYNTHETIC	5/18/2023	5/18/2023	
1PMS	Predictive Maintenance Service	1263361	2022 COMPASS ENGINE	GASOLINE ENGINE	JEEP	COMPASS	NONE GIVEN	NONE GIVEN	0W20	MOTORCRAFT FULL SYN	12/10/2022	12/12/2022	
1PMS	Predictive Maintenance Service	1316941	2022 COMPASS ENGINE	GASOLINE ENGINE	JEEP	COMPASS	NONE GIVEN	NONE GIVEN	0W20	MOTORCRAFT FULL SYN	6/28/2023	6/29/2023	
1PMS	Predictive Maintenance Service	1464128	2022 COMPASS ENGINE	GASOLINE ENGINE	JEEP	COMPASS	NONE GIVEN	NONE GIVEN	0W20	MOTORCRAFT FULL SYN	12/17/2024	12/17/2024	
1PMS	Predictive Maintenance Service	1604848	2022 COMPASS ENGINE	GASOLINE ENGINE	JEEP	COMPASS	NONE GIVEN	NONE GIVEN	0W20	MOTORCRAFT FULL SYN	3/10/2026	3/11/2026	
1PMS	Predictive Maintenance Service	1263360	2022 WAGONEER ENGINE	GASOLINE ENGINE	JEEP	WAGONEER	NONE GIVEN	NONE GIVEN	0W20	MOTORCRAFT FULL SYN	12/10/2022	12/12/2022	
1PMS	Predictive Maintenance Service	1302912	2022 WAGONEER ENGINE	GASOLINE ENGINE	JEEP	WAGONEER	NONE GIVEN	NONE GIVEN	0W20	MOTORCRAFT FULL SYN	5/10/2023	5/11/2023	
1PMS	Predictive Maintenance Service	1397946	2022 WAGONEER ENGINE	GASOLINE ENGINE	JEEP	WAGONEER	NONE GIVEN	NONE GIVEN	0W20	MOTORCRAFT FULL SYN	4/24/2024	4/24/2024	
1PMS	Predictive Maintenance Service	1463450	2022 WAGONEER ENGINE	GASOLINE ENGINE	JEEP	WAGONEER	NONE GIVEN	NONE GIVEN	0W20	MOTORCRAFT FULL SYN	12/16/2024	12/16/2024	
1PMS	Predictive Maintenance Service	1535921	2022 WAGONEER ENGINE	GASOLINE ENGINE	JEEP	WAGONEER	NONE GIVEN	NONE GIVEN	0W20	MOTORCRAFT FULL SYN	8/14/2025	8/15/2025	
1PMS	Predictive Maintenance Service	1067904	ABE ENGINE	GASOLINE ENGINE	LINCOLN	CONTINENTAL 6 cyl		NONE GIVEN	5W30	MOTORCRAFT	11/11/2020	11/12/2020	
1PMS	Predictive Maintenance Service	1266262	ABE ENGINE	GASOLINE ENGINE	LINCOLN	CONTINENTAL 6 cyl		NONE GIVEN	5W30	MOTORCRAFT	12/16/2022	12/20/2022	
1PMS	Predictive Maintenance Service	1500535	ABE ENGINE	GASOLINE ENGINE	LINCOLN	CONTINENTAL 6 cyl		NONE GIVEN	5W30	MOTORCRAFT	4/18/2025	4/21/2025	
1PMS	Predictive Maintenance Service	1211986	ADAM GOWINS	GASOLINE ENGINE	YAMAHA	NONE GIVEN	TZF R6	NONE GIVEN	10W40	MOTUL	5/22/2022	5/25/2022	



After you've viewed the report, close it and you are returned to this screen where you may select another report to generate.

1 ————— 2 ————— 3

Management Reports

[More Info](#)

Choose Report

Components Per Location

Back

Filter Options

If you do not check a selection in a dropdown, all options will be selected by default.

Unit Types	Unit Makes	Unit Models
Comp Makes	Comp Models	Lube Types

[Generate File](#) [Clear](#)



Samples per location report

This is a very simple report that generates a pie chart which allows you to see at a glance the sample volume per selected locations.

The Samples per location report is a useful tool to discover locations or customers that are not submitting samples and may be falling behind on their maintenance schedule.



Samples due report

This report generates an acrobat reader file of the units that are due to be sampled based on the sample period that you select.

Generating this report requires a little effort on your part because you must designate the sample period for your equipment, but this is a very quick way to see what units are due or overdue for sampling.



Severity Code report

This report has multiple configurations.

Generates a pie chart and table based on multiple filters you select. Such as:

Units – unit numbers

Unit types – engine, hydraulic, gearbox, final drive, transmission, etc.

Severity code – caution, critical, severe, all

When no filters are selected, the chart shows the number of units that fall into each severity range.



Severity Code report (cont.)

The severity code report is easily fine tunable.

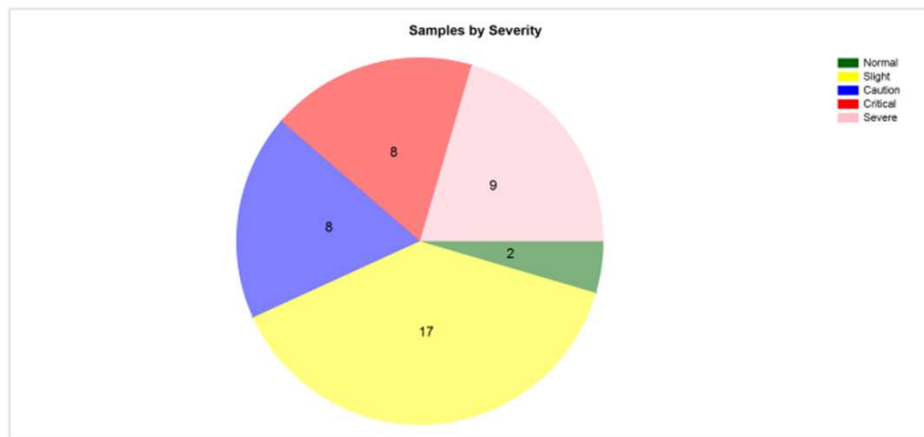
For example, you can find all the engines that are critical or severe and require immediate attention.

You can also find the units that are consistently normal and may be candidates for extended oil drain intervals.

Once the report is generated, you can click on any unit displayed to see the actual oil analysis report.



Here we selected the severity code report
Click on any unit ID in blue and view the analysis report for that unit.



Location	Unit	Comp	Total	% Normal	% Slightly High	% Caution	% Severe	% Critical
Predictive Maintenance Service	2014 F150 ENGINE-ZACH	GASOLINE ENGINE	1	0.00%	0.00%	0.00%	0.00%	100.00%
Predictive Maintenance Service	2017 ODYSSEY ENGINE	GASOLINE ENGINE	2	0.00%	0.00%	0.00%	100.00%	0.00%
Predictive Maintenance Service	2019 FORD F150 RAPTOR	GASOLINE ENGINE	1	100.00%	0.00%	0.00%	0.00%	0.00%
Predictive Maintenance Service	2022 COMPASS ENGINE	GASOLINE ENGINE	4	0.00%	75.00%	0.00%	0.00%	25.00%
Predictive Maintenance Service	2022 WAGONEER ENGINE	GASOLINE ENGINE	5	0.00%	0.00%	20.00%	20.00%	60.00%
Predictive Maintenance Service	ABE ENGINE	GASOLINE ENGINE	3	0.00%	33.33%	66.67%	0.00%	0.00%
Predictive Maintenance Service	ADAM GOWINS	GASOLINE ENGINE	3	0.00%	33.33%	66.67%	0.00%	0.00%
Predictive Maintenance Service	ADAM GOWINS SUB ENGINE	GASOLINE ENGINE	3	0.00%	100.00%	0.00%	0.00%	0.00%

Submit Samples Online

Online Results

Sample Tracking

Management Reports

Submit Samples Online

Print Unit Sample Labels

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View a Demo

Contact Us



Submit Samples Online (cont.)

Select Add New Sample

Submit Samples Online

Please select an action below.

[View Submitted Samples / Print Barcodes](#)

[Add New Sample](#)

[View Sample Tracking](#)



Submit Samples Online (cont.)

Add New Sample

Customer Number

1PMS

☒ Enter Barcode Number from data sheet included with the sample bottle

☐ Generate a barcode to print on Avery label 5163

Barcode

Unit Number



Date Taken

1/1/0001



☐ Check here if this is a new, unused, virgin oil sample from a tote, drum, quart bottle, etc.

Time On Oil (* One Required)

Hours

Miles

☐ Unknown

Time On Unit (* One Required)

Hours

Miles

☐ Unknown

Oil Changed ☐ N/A ☐ Yes ☐ No

MAKE UP OIL ADDED (QUARTS)



Notes



Submit



Submit Samples Online (cont.)

Enter the barcode on the bottom of the data slip.

- If you do not have a barcode, one will be generated for you.

Use the lookup button to select the unit for submission. There is an option to add a new unit.

Fill in the Hours/Miles on the Oil and Unit

Note if the oil was changed

Fill in the make up oil if applicable

Add any notes. For example, suspect fuel contamination, new engine installed, etc.

Hit Submit



Submit Samples Online (cont.)

[Back](#)

To submit another sample(s) or to print multiple barcodes upon completion of submitting samples, click Back

Thank you! Please select the label position on Avery 5163, print the barcode and affix to bottle or data sheet when sending in. Please remember to submit the data sheet as proof of payment to prevent delays in sample processing. Sample will not be processed without paperwork. If you do not have an Avery label, just select position 1 and print on a piece of paper.

Selected Position

1

After pressing print barcodes, it will attempt to download/open in a new window. Please make sure that you have your popup settings for this site to allow popups.

[Print Barcode](#)



Submit Samples Online (cont.)

This can either be printed on an Avery label or on a piece of paper and taped to the data slip.

Please do not affix the label to the bottle. The label goes on the data slip.



P768860036300
2007 HONDA ODYSSEY



Print Unit Sample Labels

Select the units to send to the laboratory.

Add pertinent information.

Print the labels on an Avery label or on a piece of paper and cut them out.

Stick the label on the **DATA SLIP** not the bottle and send to the lab.

Note: If there are changes such as lubricant type or viscosity grade, make the changes under the “My Units” tab before proceeding.



Print Unit Sample Labels (cont.)

Select the units to print and hit “Next”.

Print Labels

To print labels click the print button next to the label you want to print. On the print page be sure to enter the Date Sampled, Hrs/Miles on Oil, and Hrs/Miles on Unit

☐	Customer #	Unit #	Unit Type
		20	
☒	1PMS	2000 JEEP ENGINE	
☒	1PMS	2000 JEEP TRANS	
☒	1PMS	2005 HYUNDAI SONATA	
☒	1PMS	2007 HONDA ODYSSEY	
☒	1PMS	2007 HONDA ODYSSEY TRANS	
☐	1PMS	2012 ENGINE	
☐	1PMS	2014 F150 ENGINE-ZACH	
☐	1PMS	2017 ODYSSEY ENGINE	
☐	1PMS	2017 ODYSSEY TRANS	
☒	1PMS	2019 FORD F150 RAPTOR	
☒	1PMS	2022 COMPASS ENGINE	
☒	1PMS	2022 WAGONEER ENGINE	
☐	1PMS	204 SAT 136	



Print Unit Sample Labels (cont.)

The unit information automatically populates. Fill out the labels, including any changes and select “Generate PDF”. Notice notes on the 2007 Honda Odyssey and the 2019 Ford F150 Raptor.

Print Avery Labels

Selected Position
1

Generate PDF

1PMS 2000 JEEP ENGINE MOBIL DELVAC 5W40 Date Taken: __6/12/2026__ Hrs/Miles on Unit: __55226__ Hrs/Miles on Oil: __5226__ Oil Changed (Y or N): __Y__ / __ Makeup Oil (Gal): __	1PMS 2000 JEEP TRANS NONE GIVEN ATF Date Taken: __6/12/2026__ Hrs/Miles on Unit: __55226__ Hrs/Miles on Oil: __55226__ Oil Changed (Y or N): __N__ / __ Makeup Oil (Gal): __	1PMS 2005 HYUNDAI SONATA VALVOLINE 5W30 Date Taken: __6/12/2026__ Hrs/Miles on Unit: __156789__ Hrs/Miles on Oil: __6789__ Oil Changed (Y or N): __Y__ / __ Makeup Oil (Gal): __1__
1PMS 2007 HONDA ODYSSEY HONDA 5W20 Check for fuel dilution Date Taken: __6/12/2026__ Hrs/Miles on Unit: __123456__ Hrs/Miles on Oil: __3456__ Oil Changed (Y or N): __Y__ / __ Makeup Oil (Gal): __	1PMS 2007 HONDA ODYSSEY TRANS ATF ATF Date Taken: __6/12/2026__ Hrs/Miles on Unit: __123456__ Hrs/Miles on Oil: __123456__ Oil Changed (Y or N): __N__ / __ Makeup Oil (Gal): __	1PMS 2019 FORD F150 RAPTOR SYNTHETIC 5W30 Change to Mobil 5W20 Date Taken: __6/12/2026__ Hrs/Miles on Unit: __34567__ Hrs/Miles on Oil: __4567__ Oil Changed (Y or N): __N__ / __ Makeup Oil (Gal): __

Print Unit Sample Labels (cont.)

A PDF file will download to the computer. Open it and print the labels.

1 / 1	100%								
Place on the data slip, not on the bottle: 1PMS 2000 JEEP ENGINE MOBIL DELVAC 5W40 Date Taken: 6/12/2026 Hrs/Miles on Unit: 55226 Hrs/Miles on Oil: 5226 Oil Changed (Y or N): Y / Makeup Oil (Gal):									
Place on the data slip, not on the bottle: 1PMS 2000 JEEP TRANS NONE GIVEN ATF Date Taken: 6/12/2026 Hrs/Miles on Unit: 55226 Hrs/Miles on Oil: 5226 Oil Changed (Y or N): N / Makeup Oil (Gal):									
Place on the data slip, not on the bottle: 1PMS 2005 HYUNDAI SONATA VALVOLINE 5W30 Date Taken: 6/12/2026 Hrs/Miles on Unit: 156789 Hrs/Miles on Oil: 6789 Oil Changed (Y or N): Y / Makeup Oil (Gal): 1									
Place on the data slip, not on the bottle: 1PMS 2007 HONDA ODYSSEY HONDA 5W20 Check for fuel dilution Date Taken: 6/12/2026 Hrs/Miles on Unit: 123456 Hrs/Miles on Oil: 3456 Oil Changed (Y or N): Y / Makeup Oil (Gal):									
Place on the data slip, not on the bottle: 1PMS 2007 HONDA ODYSSEY TRANS ATF ATF Date Taken: 6/12/2026 Hrs/Miles on Unit: 123456 Hrs/Miles on Oil: 123456 Oil Changed (Y or N): N / Makeup Oil (Gal):									
Place on the data slip, not on the bottle: 1PMS 2019 FORD F150 RAPTOR SYNTHETIC 5W30 Change to Mobil 5W20 Date Taken: 6/12/2026 Hrs/Miles on Unit: 34567 Hrs/Miles on Oil: 4567 Oil Changed (Y or N): N / Makeup Oil (Gal):									



Place an Order

Fill out the form and hit submit. Someone will reach out with questions.

Request a Quote / Place an Order

Are you a current customer? ☒ Yes ☐ No

If you are a new customer, complete all company information below.

Do you need a quotation? ☒ Yes ☐ No

If yes, tell us your requirements in the message box below or email sales@theoillab.com.

Please quote the following test package

Enter details

Company Name *

Company Name

Name *

Name

Telephone #

Phone Number

Email *

Email Address



View a Demo

Click on any video for information.

Welcome Video



Sample Tracking Video



How To Read An Oil Analysis Report



How To Read A Fuel Report



Management Reports



Contact Us

This is generally for new customers or if you need changes that you're unable to do.

The more we know, the more we can help. Fill out the information below and press the Submit button or contact us.

Phone: [866-645-5221](tel:866-645-5221) (toll free)

Fax: 740-922-1527

Email: support@theoillab.com

First Name

Last Name

Company

Title

Address

Unit/Apt/PO



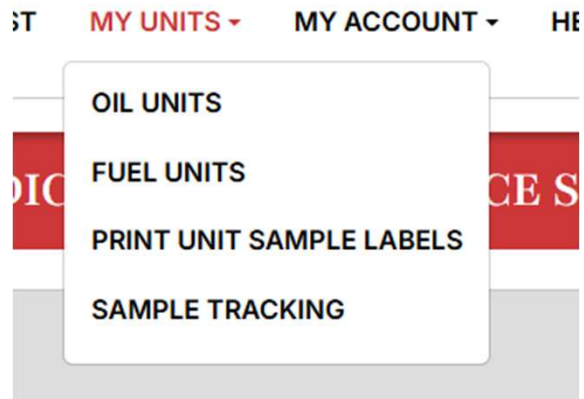
Customer/Location List

This tab shows your customer information complete with username, password and email.

Customer #	Name	UserName	Password	Emails
1PMS	Predictive Maintenance Service	pms	pms	support@theoillab.com
PMSRMR	PREDICTIVE TEST RMR	PMSRMR	RMR	ted@rmrdevelopment.com;reed@rmrdevelopment.com
spms7	spms	spms7	bw	barry@theoillab.com;lisa@theoillab.com



My Units



From this screen you can add or edit units, print sample labels, and sample tracking.

My Units (cont.)

Search units by make, model, etc. Or scroll down to see all current units.

You can also select units and set a sample schedule or select the same time frame for all units.

Search Units

Filter

Unit Number

Make

Model

Lube Type

Comp Make

Comp Model

VISC

Year

Cancel

Update Sample Due For Units

Use this to update the period units. If you press update, it will update the period for each unit selected with the check box. If you press update all, it will update the period for every unit for the customer.

- Select -

UPDATE ALL



My Account

MY ACCOUNT ▾ HELP ▾

UPDATE PROFILE

CHANGE PASSWORD

ADD NEW CUSTOMER | LOCATION

PLACE AN ORDER/REQUEST A QUOTE

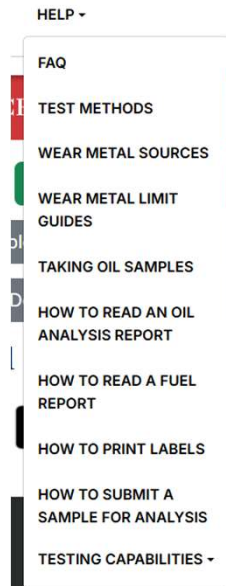
REQUEST CHANGES

SECONDARY ACCOUNT USER

- Update your personal information.
- Let the lab know ahead of time if you have a new customer sending in samples by clicking on add new customer/location.
- Place an order or request a quote.
- Request changes to a unit or account that you are unable to make yourself.
- Add a secondary account user that you can assign privileges to.



Help



The help screen is basically where you find everything from the home page.



**Thank you! If you have any
questions, please contact us at
support@theoillab.com**

